

# REQUEST FOR QUOTATION **RFQ# HQ754294**

Quotations are due by 3:00 P.M., P.S.T. May 31, 2007

ARIZONA DEPARTMENT OF HEALTH SERVICES 1740 W. Adams Phoenix, AZ 85007 Phone: (602) 542-1040 Fax: (602) 542-1741

Date: May 18, 2007

## **VENDOR NOTICE**

#### THIS IS NOT A PURCHASE ORDER

The terms and conditions attached to this form should be reviewed and understood before preparing a quotation. The Uniform Terms and Conditions and Uniform Instructions to Offerors are incorporated into this document by reference, and may be obtained by visiting http://www.azspo.az.gov/PoliciesDocuments/terms/UIOv7.pdf for the Instructions, and http://www.azspo.az.gov/PoliciesDocuments/terms/UTCv7.pdf for the Terms and Conditions.

In accordance with Arizona Revised Statute 41-2535(B), this purchase is restricted to small businesses, if practicable. A small business is defined as having fewer than 100 employees or less than 4 million dollars in gross receipts, including a small business affiliate. By signing this form, the Offeror self certifies that it is a small business as defined above.

**LOCATION: Office Of Oral Health Procurement Specialist: Cynthia Daugherty** Phone: (602) 542-2942 Fax (602) 542-1741 1740 West Adams, Room 205 Phoenix, Arizona 85007 Email: daughec@azdhs.gov

#### **VENDOR QUOTATION**

	DESCRIPTION OF SERVICE	HOURLY RATE
1	Oral Health Services – Hourly rate to include all expenses of providing services (e.g., phone, postage)	
	Travel-related expenditures are payable per state guidelines and must be submitted for reimbursement using a Travel Reimbursement Form for Non-State Employees. Policies and Procedures can be found at http://www.gao.state.az.us/travel.	N/A

THIS SECTION MUST BE COMPLETED BY VENDOR							
Company Name	Address	City	State	ZIP Code	Phone No.	Fax No.	
Signature		Date	ate Typed Name and Title		Title		

Please check as many as applicable:	
I certify that my company is a Woman-Owned Business Enterprise (WBE).  A WBE is defined as an enterprise where a woman owns at least 51% of the business. The firm and have experience and expertise in the firm's primary area of operation. The owner capital, assets, profits and losses commensurate with their ownership interest.	, ,
I certify that my company is a Minority-Owned Business Enterprise (MBE).  An MBE is defined as an enterprise where an ethnic minority owns at least 51% of the I control of the firm and have experience and expertise in the firm's primary area of operatio the business capital, assets, profits and losses commensurate with their ownership inter	n. The owner(s) must hold a proportionate share of
I certify that my company is a Small Business. A Small Business is defined as a employees or less than four million dollars in gross receipts.	a company having fewer than one hundred (100)
Procurement Administrator:	Date:

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#### PURPOSE:

Pursuant to provisions of the Arizona Procurement Code, A.R.S. '41-2501 Et Seq., the State of Arizona, Department of Health Services (ADHS) intends to establish a contract for oral health services as listed herein.

## 2. TERM OF CONTRACT:

The term of the resultant contract shall commence upon award and shall remain in effect for one (1) year unless terminated, canceled, or extended as otherwise provided herein.

## CONTRACT EXTENSIONS:

The Department may, by mutual written Contract amendment, extend any resultant contract for periods of up to one (1) year for a maximum of four (4) years. The Contract term shall not exceed a total of five (5) years from the date of Contract award, or \$50,000, whichever comes first.

## 4. CONTRACT TYPE:

X Fixed Price

## 5. LICENSES:

The Contractor shall maintain in current status, all certifications, and federal, state and local licenses and permits required for the operation of the business conducted by the Contractor. At contract award, Contractor shall furnish proof if requested by the Agency.

## 6. INFORMATION DISCLOSURE:

The Contractor shall establish and maintain procedures and controls that are acceptable to the State for the purpose of assuring that no information contained in its records or obtained from the state or from others in carrying out its functions under the contract shall be used or disclosed by it, its agents, officers, or employees, except as required to efficiently perform duties under the contract. Persons requesting such information should be referred to the state. The Contractor also agrees that any information pertaining to individual persons shall not be divulged other than to employees or officers of Contractor as needed for the performance of duties under the Contract, unless otherwise agreed to in writing by the State.

## 7. INDEMNIFICATION:

Contractor shall indemnify, defend, save and hold harmless the State of Arizona, its departments, agencies, boards, commissions, universities and its officers, officials, agents, and employees (hereinafter referred to as "Indemnitee") from and against any and all claims, actions, liabilities, damages, losses, or expenses (including court costs, attorneys' fees, and costs of claim processing, investigation and litigation) (hereinafter referred to as "Claims") for bodily injury or personal injury (including death), or loss or damage to tangible or intangible property caused, or alleged to be caused, in whole or in part, by the negligent or willful acts or omissions of Contractor or any of its owners, officers, directors, agents, employees or subcontractors. This indemnity includes any claim or amount arising out of or recovered under the Workers' Compensation Law or arising out of the failure of such Contractor to conform to any federal, state or local law, statute, ordinance, rule, regulation or court decree. It is the specific intention of the parties that the Indemnitee shall, in all instances, except for Claims arising solely from the negligent or willful acts or omissions of the Indemnitee, be indemnified by Contractor from and against any and all claims. It is agreed that Contractor will be responsible for primary loss investigation, defense and judgment costs where this indemnification is applicable. In consideration of the award of this contract, the Contractor agrees to waive all rights of subrogation against the State of Arizona, its officers, officials, agents and employees for losses arising from the work performed by the Contractor for the State of Arizona.

This indemnity shall not apply if the Contractor or sub-contractor(s) is/are an agency, board, commission or university of the State of Arizona.

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## 8. INSURANCE REQUIREMENTS:

Contractor and subcontractors shall procure and maintain until all of their obligations have been discharged, including any warranty periods under this Contract, are satisfied, insurance against claims for injury to persons or damage to property which may arise from or in connection with the performance of the work hereunder by the Contractor, his agents, representatives, employees or subcontractors.

The *insurance requirements* herein are minimum requirements for this Contract and in no way limit the indemnity covenants contained in this Contract. The State of Arizona in no way warrants that the minimum limits contained herein are sufficient to protect the Contractor from liabilities that might arise out of the performance of the work under this contract by the Contractor, its agents, representatives, employees or subcontractors, and Contractor is free to purchase additional insurance.

A. MINIMUM SCOPE AND LIMITS OF INSURANCE: Contractor shall provide coverage with limits of liability not less than those stated below.

## 1. Commercial General Liability - Occurrence Form

Policy shall include bodily injury, property damage, personal injury and broad form contractual liability coverage.

•	General Aggregate	\$1,000,000
•	Personal and Advertising Injury	\$1,000,000
•	Blanket Contractual Liability – Written and Oral	\$1,000,000
•	Each Occurrence	\$1,000,000

- The policy shall be endorsed to include coverage for sexual abuse and molestation with a sub-limit of \$500,000.
- b. The policy shall be endorsed to include the following additional insured language: "The State of Arizona, Department of Health Services shall be named as additional insured with respect to liability arising out of the activities performed by or on behalf of the Contractor".
- Policy shall contain a waiver of subrogation against the State of Arizona, Department of Health Services.

This requirement shall only apply to Dentists rendering direct patient care. Dental Hygienists, Dental Assistants, and/or Dentists providing administrative services, evaluations, data management and/or education/design services are exempt. Contractors/Subcontractors choosing to exempt themselves from purchase of this insurance are NOT insured under A.R.S. 41-621.

## 2. Worker's Compensation and Employers' Liability

Workers' Compensation

Statutory

**Employers' Liability** 

Each Accident \$ 500,000

Disease – Each Employee \$ 500,000

Disease - Policy Limit \$1,000,000

- Policy shall contain a waiver of subrogation against the State of Arizona, Department of Health Services for losses arising from work performed by or on behalf of the Contractor.
- b. This requirement shall not apply to: Separately, EACH Contractor or subcontractor exempt under A.R.S. 23-901, AND when such Contractor or subcontractor executes the appropriate waiver (Sole Proprietor/Independent Contractor) form.

# 3. Automobile Liability

Bodily Injury and Property Damage for any owned, hired, and/or non-owned vehicles used in the performance of this Contract.

Combined Single Limit (CSL)

\$500,000

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a. The policy shall be endorsed to include the following additional insured language: "The State of Arizona, its departments, agencies, boards, commissions, universities and its officers, officials, agents, and employees shall be named as additional insureds with respect to liability arising out of the activities performed by or on behalf of the Contractor, involving automobiles owned, leased, hired or borrowed by the Contractor".

## 4. Professional Liability / Medical Malpractice Liability

Each Claim \$1,000,000

Annual Aggregate \$2,000,000

- a. In the event that the professional liability insurance required by this Contract is written on a claims-made basis, Contractor warrants that any retroactive date under the policy shall precede the effective date of this Contract; and that either continuous coverage will be maintained or an extended discovery period will be exercised for a period of two (2) years beginning at the time work under this Contract is completed.
- Policy shall contain a waiver of subrogation against the State of Arizona, Department of Health Services for losses arising from work performed by or on behalf of the Contractor.
- The policy shall cover professional misconduct or lack of ordinary skill for those positions defined in the Scope of Work of this contract.

This requirement shall only apply to Dentists rendering direct patient care. Dental Hygienists, Dental Assistants, and/or Dentists providing administrative services, evaluations, data management and/or education/design services are exempt. Contractors/Subcontractors choosing to exempt themselves from purchase of this insurance are NOT insured under A.R.S. 41-621.

- B. <u>ADDITIONAL INSURANCE REQUIREMENTS:</u> The policies shall include, or be endorsed to include, the following provisions:
  - The Contractor's insurance coverage shall be primary insurance with respect to all other available sources.
  - Coverage provided by the Contractor shall not be limited to the liability assumed under the indemnification provisions of this Contract.
- C. <u>NOTICE OF CANCELLATION:</u> Each insurance policy required by the insurance provisions of this Contract shall provide the required coverage and shall not be suspended, voided, canceled, or reduced in coverage or in limits except after thirty (30) days prior written notice has been given to the State of Arizona. Such notice shall be sent directly to (State of Arizona Department Representative's Name & Address) and shall be sent by certified mail, return receipt requested.
- D. <u>ACCEPTABILITY OF INSURERS:</u> Insurance is to be placed with duly licensed or approved non-admitted insurers in the state of Arizona with an "A.M. Best" rating of not less than A- VII. The State of Arizona in no way warrants that the above-required minimum insurer rating is sufficient to protect the Contractor from potential insurer insolvency.
- E. <u>VERIFICATION OF COVERAGE</u>: Contractor shall furnish the State of Arizona with certificates of insurance (ACORD form or equivalent approved by the State of Arizona) as required by this Contract. The certificates for each insurance policy are to be signed by a person authorized by that insurer to bind coverage on its behalf.

All certificates and endorsements are to be received and approved by the State of Arizona before work commences. Each insurance policy required by this Contract must be in effect at or prior to commencement of work under this Contract and remain in effect for the duration of the project. Failure to maintain the insurance policies as required by this Contract, or to provide evidence of renewal, is a material breach of contract.

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All certificates required by this Contract shall be sent directly to (State of Arizona Department Representative's Name and Address). The State of Arizona project/contract number and project description shall be noted on the certificate of insurance. The State of Arizona reserves the right to require complete, certified copies of all insurance policies required by this Contract at any time. DO NOT SEND CERTIFICATES OF INSURANCE TO THE STATE OF ARIZONA'S RISK MANAGEMENT SECTION.

- F. <u>SUBCONTRACTORS:</u> Contractors' certificate(s) shall include all subcontractors as insureds under its policies **or** Contractor shall furnish to the State of Arizona separate certificates and endorsements for each subcontractor. All coverages for subcontractors shall be subject to the minimum requirements identified above.
- G. <u>APPROVAL:</u> Any modification or variation from the *insurance requirements* in this Contract shall be made by the Department of Administration, Risk Management Section, whose decision shall be final. Such action will not require a formal Contract amendment, but may be made by administrative action.

#### RIGHTS OF OWNERSHIP:

All materials and documents produced for the resultant contract shall be of exclusive ownership of ADHS.

## 10 HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT OF 1996 (HIPAA):

Contractor warrants to the State that it is familiar with the requirements of the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and its accompanying regulations, and will comply with all applicable HIPAA requirements in the course of this contract. Contractor warrants that it will cooperate with the State in the course of performance of the contract so that both parties will be in compliance with HIPAA, including cooperation and coordination with State privacy officials and other compliance officers required by HIPAA and its regulations. Contractor will sign any documents that are reasonably necessary to keep the State and Contractor in compliance with HIPAA, including, but not limited to, business associate agreements.

If requested by the ADHS, Contractor agrees to sign the "Arizona Department of Health Pledge to Protect Confidential Information (Confidentiality Statement) and to abide by the statements addressing the creation, use and disclosure of Confidential Information, including information designated as protected health information and all other sensitive information. In addition, Contractor agrees to attend or participate in HIPAA training offered by ADHS or to provide written verification that the Contractor has attended or participated in job-related HIPAA training that is: 1) intended to make the Contractor proficient in HIPAA for purposes of performing the services required and 2) presented by a HIPAA Privacy Officer of other person or program knowledgeable and experienced in HIPAA and who has been approved by the ADHS HIPAA Compliance Officer.

## 11. RECORDS:

Pursuant to provisions of Title 35, Chapter 1, Article 6 Arizona Revised Statutes Section 35-214 each Contractor shall retain, and shall contractually require each subcontractor to retain, all books, accounts, reports, files and other records relating to the acquisition and performance of the contract for a period of five (5) years after the completion of the contract. All such documents shall be subject to inspection and audit at reasonable times. Upon request, a legible copy of any or all such documents shall be produced at the offices of the auditor general, the attorney general, and the department of health services, procurement office or any agency doing business under this Contract.

## 12. OFFSHORE PERFORMANCE OF WORK PROHIBITED:

Due to security and identity protection concerns, direct services under this contract shall be performed within the borders of the United States. All services that are described in the specifications or scope of work that directly serve the State of Arizona or its clients and may involve access to secure or sensitive data or personal client data or development or modification of software for the State shall be performed within the borders of the United States. Unless specifically stated otherwise in the specifications, this definition does not apply to indirect or "overhead" services, redundant back-up services or services that are incidental to the performance of the contract. This provision applies to work performed by subcontractors at all tiers. Offerors shall declare all anticipated offshore services in the proposal.

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## 13. FEDERAL IMMIGRATION AND NATIONALITY ACT:

By entering into the Contract, the Contractor warrants compliance with the Federal Immigration and Nationality Act (FINA) and all other Federal immigration laws and regulations related to the immigration status of its employees. The Contractor shall obtain statements from its subcontractors certifying compliance and shall furnish the statements to the Procurement Officer upon request. These warranties shall remain in effect through the term of the Contract. The Contractor and its subcontractors shall also maintain Employment Eligibility Verification forms (I-9) as required by the U.S. Department of Labor's Immigration and Control Act, for all employees performing work under the Contract. I-9 forms are available for download at USCIS.GOV

The State may request verification of compliance for any Contractor or subcontractor performing work under the Contract. Should the State suspect or find that the Contractor or any of its subcontractors are not in compliance, the State may pursue any and all remedies allowed by law, including, but not limited to: suspension of work, termination of the Contract for default, and suspension and/or debarment of the Contractor. All costs necessary to verify compliance are the responsibility of the Contractor.

# **SCOPE OF SERVICES**

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#### **BACKGROUND**

For the past several years, the Arizona Department of Health Services (ADHS), Office of Oral Health (OOH) has provided local communities with support to conduct needs assessments and start implementing oral health initiatives through its community oral health systems development program. Despite this support, few local communities have the skills, expertise or financial resources to carry out these tasks. The Goal of this project is to provide resources to carry out an oral health needs assessment, write a logic model, and found an oral health coalition in Cochise County.

#### **OBJECTIVES:**

- a. To establish an oral health coalition in Cochise County
- b. To develop and maintain an oral health needs assessment
- c. To develop a logic model, format to be provided by ADHS that links the program inputs (i.e., resources) and activities to the products and outcomes (goals) while communicating the logic (theory) behind the program, its rationale for existing.

#### **SCOPE OF SERVICE**

The Contractor, acting as a community oral health coordinator shall be responsible for the tasks outlined below

## TASKS - The Contractor shall:

- a. Establish an Oral Health Coalition to improve the oral health of the people in Cochise County.
- b. Facilitate Coalition meetings.
- c. Ensure Coalition representation in at least 6 of the following 8 categories: government, community, K-12 education, higher education, providers (medical, dental, allied health), third party payers/insurers, policy, and public organizations.
- d. Develop the Community Oral Health Coalition's mission statement and goals in cooperation with Oral Health Coalition members.
- e. Develop a Coalition written document (brochure or fact sheet) that, at a minimum, provides the history of the Coalition, its mission, goals, membership, and achievements to date.
- f. Develop an Oral Health Needs Assessment for Cochise County and submit to ADHS, OOH for approval prior to conducting an assessment.
- g. Conduct an Oral Health Needs Assessment to determine the most effective, efficient and sustainable means of improving oral health in the community.
- h. Prepare a final report with a logic model taking priority findings of the needs assessment and providing a roadmap to the development and implementation of programs to address the needs assessment findings and submit to ADHS.
- i. Attend trainings as required by the Office of Oral Health.

# **SCOPE OF SERVICES**

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 Prepare and submit a signed monthly Contractor's Expenditure Report (CER) requesting reimbursement of expenditures (form provided by ADHS).

#### REQUIREMENTS

- a. Liability insurance; General, Professional, Workers' Compensation or wavier and Auto Insurance. Refer to pages 3, 4 and 5 of the Special Terms and Conditions.
- b. All tasks and deliverables must be completed by November 16, 2007

## **DELIVERABLES** - The Contractor shall provide to the OOH:

- a. Coalition membership roster indicating representation in six (6) of the following eight (8) categories: government, community, K-12 education, higher education, providers (medical, dental, allied health), third party payers/insurers, policy, and public organizations within three (3) months of the start of the project.
- b. Coalition meeting minutes indicating the adoption of coalition mission statement and goals no later than three (3) months after contract award.
- c. Copy of a written coalition document that includes at a minimum, the coalition's mission statement and goals within three (3) months of the start of the project.
- Draft of an Oral Health Needs Assessment for Cochise County due no later than August 1, 2007.
- e. Completed Oral Health Needs Assessment, due no later than October 15, 2007.
- f. Final report with a logic model, due no later than November 1, 2007.
- g. Contractor's Expenditure Reports, due fifteen (15) days after the end of each contract month.
- The final Contractor's Expenditure Reports must be received by ADHS, OOH no later than November 16, 2007.

## **NOTICES, CORRESPONDENCE AND REPORTS**

A. Notices, correspondence and reports from the Contractor to ADHS shall be sent to:

Anna Self Community Development Coordinator Office of Oral Health Arizona Department of Health Services 1740 West Adams Street, #205 Phoenix, AZ 85007 (602) 542-1866

B. Notices, correspondence, reports and payments from ADHS to the Contractor will be sent to:



# **CERTIFICATE OF INSURANCE**

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**EXAMPLE** 

ARIZONA DEPARTMENT OF HEALTH SERVICES 1740 West Adams Street Phoenix, Arizona 85007 (602) 542-1040 (602) 542-1741 FAX

PRIOR TO COMMENCING SERVICES UNDER THIS CONTRACT, THE CONTRACTOR MUST FURNISH THE DEPARTMENT, CERTIFICATION FROM INSURER(S) FOR COVERAGES IN THE MINIMUM AMOUNTS AS STATED BELOW, THE COVERAGES SHALL BE MAINTAINED IN FULL FORCE AND EFFECT DURING THE TERM OF THIS CONTRACT AND SHALL NOT SERVE TO LIMIT ANY LIABILITIES OR ANY OTHER CONTRACTOR OBLIGATIONS

	ONTRACT, AND SHALL NOT SERVE TO LIMI						
NAME AND ADD	COMPANY LETTER	COMPANIES AFFORDING COVERAGE					
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NAME AND ADD	RESS OF INSURED						
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COMPANY LETTER	TYPE OF INSURANCE	POLICY NUM	MBER	POLICY EXPIRATION DATE	LIMITS OF LIABILITY MINIMUM - EACH OCCURRENCE		
	l <u> </u>				General Aggregate	\$ 1,000,000	
	COMPREHENSIVE GENERAL X LIABILITY FORM				Product-Completed Operations Aggregate	\$ 500,000	
	PREMISES OPERATIONS				Person and Advertising Injury	\$ 500,000	
	CONTRACTUAL				Blanket Contractual Liability – written and oral	\$ 500,000	
	INDEPENDENT CONTRACTORS						
	PRODUCTS/COMPLETED OPERATIONS HAZARD						
	X PERSONAL INJURY						
	BROAD FORM PROPERTY DAMAGE						
	EXPLOSION & COLLAPSE (IF APPLICABLE)						
	UNDERGROUND HAZARD (IF APPLICABLE)						
	COMPREHENSIVE AUTO LIABILITY INCLUDING NON-OWNED (IF APPLICABLE)				Bodily Injury – each person Bodily injury – each accident Property Damage	\$ 500,000 \$ 500,000 \$ 500,000	
	UMBRELLA LIABILITY						
	WORKMEN'S COMPENSATION AND EMPLOYER'S LIABILITY				Each accident Disease – each employee Disease – Policy Limit	\$ 100,000 \$ 100,000 \$ 100,000	
	OTHER						
additional insu	na and the Department named above ured as required by statue, contract, pure equested. It is agreed that any insurance ured shall be primary of other sources	rchase order ce available to	mater without CERT AN A	rially changed to out thirty (30) of FIFICATE IS NO	hat no policy shall expire, be affect the coverage available days written notice to the S T VALID UNLESS COUNTED EPRESENTATIVE OF THE S	e to the State State. THIS RSIGNED BY	
NAME AND ADDRESS OF CERTIFICATE HOLDER			DATE ISSUED				
				AUTHOI	RIZED REPRESENTATIVE		